

PARKING

FIRST IMPRESSIONS WIN:

To create lasting impressions of belonging in every guest...from the STREET TO THE SEAT!

PARKING POSITION DESCRIPTION:

A South Hills Parking Team member looks out for the safety of every guest as they park and walk into the church. They are the first to welcome guests and provide them with a “wow” experience.

A South Hills Parking Team member serves for 45 minutes when they volunteer.



WEEKEND:

- For the Saturday 5pm service, arrive 45 min early and set-up parking signs in kitchen marking 3 lots.
- All other services, arrive 30 min early.
- Put on a parking vest (for safety and visibility).
- Position yourself near the corner of Victory & Tujunga.
- Be very welcoming and give direction [you are the first line of greeting]
- Use “STOP” sign to help people safely cross Tujunga.
- If a lot fills up, use the “LOT FULL” sign
- Remain in position until approximately 15 minutes after service starts.
- At the end of the 11:30am shift, bring all 3 parking signs back to the kitchen.
- Return parking vest to kitchen and enjoy the service
- If there is an emergency or security issue:
 - Assess the situation
 - See if you can handle it yourself
 - If assistance is needed, find the Security Guard (Sunday only) or Sunday Experience Coordinator
 - If they cannot easily be located, go to the sound booth or kitchen shelf and use the walkie talkie (channel 1) to contact the Security Guard.